



Electric Bill Breakdown

Understanding Your Electric Bill

A FirstEnergy Company

Name	LAST NAME, FIRST NAME	Account Number	X XX XX XXX XXXXXX
Service Address	STREET TOWN, PA ZIP CODE	Amount Due	\$91.83
Residential		Due Date	MAY 23, 2011
		Rate Code/Schedule 101/10	Check Digit XXXX Page 1 of 1

To report an emergency or outage, call 24 hours a day at 1-800-255-3443. For account related questions, call weekdays from 7:00 a.m. until 6:00 p.m.

<p>Important Information</p> <p>Your bill includes \$7.76 in PA taxes, of which \$5.57 is PA gross receipts tax.</p> <p>Price to compare is 7.19 cents per KWH.</p> <p>Effective April 25, 2011, a new FirstEnergy Merger Credit will be provided monthly to residential customers billed on Schedule 10. Please visit www.alleghenypower.com, or call 1-800-255-3443 for further details.</p> <p>Your average cost per day is higher than your previous bill. This may be due to temperature change, estimated reading or customer controlled usage change.</p>	<p>Usage Information Meter # XXXXXXX</p> <table style="width: 100%; border-collapse: collapse;"> <tr><td>Present MAY 02, 2011 - Estimated Reading</td><td style="text-align: right;">54685</td></tr> <tr><td>Previous APR 04, 2011 - Actual Reading</td><td style="text-align: right;">53745</td></tr> <tr><td>Total KWH Used for 28 Days</td><td style="text-align: right; border-top: 1px solid black;">940</td></tr> </table> <p>West Penn Power</p> <table style="width: 100%; border-collapse: collapse;"> <tr><td>Balance Last Bill</td><td style="text-align: right;">84.74</td></tr> <tr><td>PowerPay Debit Payment - APR 15, 2011</td><td style="text-align: right;">84.74 CR</td></tr> <tr><td>Balance Remaining</td><td style="text-align: right; border-top: 1px solid black;">\$0.00</td></tr> </table> <p>Current Basic Charges:</p> <table style="width: 100%; border-collapse: collapse;"> <tr><td>Generation Charge at .06718 per KWH</td><td style="text-align: right;">63.15</td></tr> <tr><td>Transmission Charge</td><td style="text-align: right;">4.39</td></tr> <tr><td>Customer Distribution Charge</td><td style="text-align: right;">5.00</td></tr> <tr><td>KWH Distribution Charge</td><td style="text-align: right;">19.39</td></tr> <tr><td>FirstEnergy Merger Credit</td><td style="text-align: right;">.14 CR</td></tr> <tr><td>PA Tax Adjustment at .040800%</td><td style="text-align: right;">0.04</td></tr> <tr><td>Current Charges</td><td style="text-align: right; border-top: 1px solid black;">\$91.83</td></tr> </table> <p style="text-align: right; margin-top: 10px;">TOTAL AMOUNT DUE \$91.83</p>	Present MAY 02, 2011 - Estimated Reading	54685	Previous APR 04, 2011 - Actual Reading	53745	Total KWH Used for 28 Days	940	Balance Last Bill	84.74	PowerPay Debit Payment - APR 15, 2011	84.74 CR	Balance Remaining	\$0.00	Generation Charge at .06718 per KWH	63.15	Transmission Charge	4.39	Customer Distribution Charge	5.00	KWH Distribution Charge	19.39	FirstEnergy Merger Credit	.14 CR	PA Tax Adjustment at .040800%	0.04	Current Charges	\$91.83
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- You choose the supplier/cost
- Unchanged - if using competitive supplier this is rolled into generation
- Remains regulated by PUC
- Temporary credit

Distribution Charge - Charges for the use of local wires, transformers, substations, and other equipment used to deliver electricity to end-use consumers from the high voltage transmission lines.

Customer Charge - A monthly basic distribution charge to cover costs for billing, meter reading, equipment, maintenance, and advanced metering when in use.

State Tax Adjustment Surcharge - A charge, or a credit, or electric rates to reflect changes in various state taxes included in your bill. The surcharge may vary by bill component.

Transmission Charge - Charges for moving high voltage electricity from a generation facility to the distribution lines of an electric distribution company. Based on federally regulated charges.

FirstEnergy Merger Credit - This credit will be applied to customers' bills for three years beginning April 25, 2011, as a result of the merger between Allegheny Power and FirstEnergy. The credit will be provided to all customers regardless of whether they are on default service or if they have shopped for a competitive electric generation supplier.

Generation Charge - Charges for the production electricity.

KWH - (Kilowatt-hour) - The basic unit of electric energy for which most customers are charged. The amount of electricity used by ten 100-watt lights left on for 1 hour. Customers are usually charged for electricity in cents per kilowatt-hour.

Choosing a competitive supplier for your electric generation

Electric customers in Pennsylvania were among the very first in the United States to have the ability to choose the company that supplies their electricity. You may be able to choose your electric generation supplier (EGS) in areas where competitive electricity supplies are being offered. Consumers may be able to secure supply rates below the prices offered by their utility. Generation supply costs comprise the majority of the average electric bill. Consumers are encouraged to proactively engage competitive suppliers – whose price is unregulated by the Pennsylvania Public Utility Commission (PUC) – to obtain pricing information for the generation portion of their bill. Competitive offers may not be available in all areas.

Why should I shop for electricity?

Just like you would shop for any household item, you can shop for your electricity to find the best deal and the best service for you needs. Remember, saving just one cent per kWh could translate into more than \$100 a year in savings, depending on usage. Competitive offers may not be available in all areas. Log onto www.PAPowerSwitch.com to learn about suppliers in your area.

Will I still be able to take advantage of “budget billing”

Yes – Be sure to tell the competitive supplier that you want budget billing, which allows you to pay a “fixed amount” each month, providing certainty in your bills. Budget billing averages bills out over 12 months, but does not guarantee an annual fixed rate as budget bills are subject to quarterly adjustments based on usage.

What is the “price to compare”?

The price to compare (PTC) is the price per kilowatt hour (kWh) your electric distribution company will charge. When asked, the competitive supplier also will provide you with a PTC, allowing you to make an apples-to-apples comparison on price for the generation portion of your bill. Be sure to ask how long the price is effective and verify if taxes or other fees are included in the PTC.

My utility company has always been a good company. Why should I switch now?

West Penn Power does not care if you choose a competitive supplier and is encouraging its customers to shop around. West Penn Power will continue to deliver your electricity, provide reliable service and respond to outage problems. The quality, reliability, and maintenance of your electric service should not change as it is still monitored by the Commission. You may be able to save money with a competitive supplier or you can stay with West Penn Power. It’s your choice.

For further information, contact the Public Utility Commission:

Write

PA Public Utility
Commission Bureau
of Consumer Services
P.O. Box 3265
Harrisburg, PA 17105-3265

Call

1-800-692-7380
For people with speech
or hearing loss, dial 7-1-1
(Telecommunications Relay
Service)

Visit our websites

www.puc.state.pa.us
www.PAPowerSwitch.com

