



FOCUS Bill Changes

COMING IN 2014

RESIDENTIAL CUSTOMER

DL-RES

Page 1

<p>Duquesne Light Our Energy...Your Power® www.duquesnelight.com 412-393-7100</p>		<p>Customer Name and Service Address:</p>		<p>Account Number: 8434250000 A</p> <p>Rate: RS-Residential Service</p> <p>Date Prepared: 02/05/14</p>																																																	
<p>Next Scheduled Meter Reading Date: March 5, 2014</p>		<p>BILL ID: 843425982357 B</p>																																																			
<p>Meter Reading Usage Information</p> <p>Meter Read Information for Meter Number:</p> <table border="1"> <tr> <td>Present:</td> <td>Feb 4, 2014</td> <td>- Actual</td> <td>2498.1200</td> </tr> <tr> <td>Prior:</td> <td>Jan 6, 2014</td> <td>- Actual</td> <td>2447.0000</td> </tr> <tr> <td></td> <td></td> <td>Difference</td> <td>51.1200</td> </tr> </table> <p>Your Meter Multiplier: x .12</p> <p>Total kWh Used: 613.4400</p>			Present:	Feb 4, 2014	- Actual	2498.1200	Prior:	Jan 6, 2014	- Actual	2447.0000			Difference	51.1200	<p>Summary</p> <p><u>Prior Billing Information</u></p> <table border="1"> <tr> <td>Amount of Last Bill</td> <td>\$107.62</td> </tr> <tr> <td>Payment(s) Received as of 02/03/14</td> <td>-\$107.62</td> </tr> <tr> <td>Total Amount Owed From Your Last Bill</td> <td>\$0.00</td> </tr> </table> <p><u>Current Billing Information</u></p> <table border="1"> <tr> <td>DLC Basic Service Charges (see page 3)</td> <td>\$39.59</td> </tr> <tr> <td>Supplier Basic Service Charges (see page 4)</td> <td>\$51.53</td> </tr> <tr> <td>TOTAL ACCOUNT BALANCE PAYABLE TO DLC</td> <td>\$91.12</td> </tr> </table>			Amount of Last Bill	\$107.62	Payment(s) Received as of 02/03/14	-\$107.62	Total Amount Owed From Your Last Bill	\$0.00	DLC Basic Service Charges (see page 3)	\$39.59	Supplier Basic Service Charges (see page 4)	\$51.53	TOTAL ACCOUNT BALANCE PAYABLE TO DLC	\$91.12																								
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<p>Electric Usage:</p> <p>Comparing Your Usage</p> <table border="1"> <tr> <td></td> <td>Feb 13</td> <td>Feb 14</td> </tr> <tr> <td>Avg. kWh Per Day</td> <td>22</td> <td>21</td> </tr> <tr> <td>Avg. Temperature (F)</td> <td>31</td> <td>22</td> </tr> <tr> <td>YTD Usage (kWh)</td> <td>1428</td> <td>1369</td> </tr> </table> <p>kWh:</p> <p>DAYS IN BILLING PERIOD</p> <table border="1"> <tr> <td>M</td><td>A</td><td>M</td><td>J</td><td>J</td><td>A</td><td>S</td><td>O</td><td>N</td><td>D</td><td>J</td><td>F</td> </tr> <tr> <td>31</td><td>29</td><td>30</td><td>32</td><td>29</td><td>21</td><td>22</td><td>29</td><td>30</td><td>32</td><td>31</td><td>31</td> </tr> <tr> <td>29</td><td>30</td><td>33</td><td>31</td><td>25</td><td>34</td><td>30</td><td>29</td><td>32</td><td>29</td><td>34</td><td>29</td> </tr> </table> <ul style="list-style-type: none"> • Average Monthly Usage for the past 12 months is 841 kWh. • Total Annual Usage for the past 12 months is 10093 kWh. C 				Feb 13	Feb 14	Avg. kWh Per Day	22	21	Avg. Temperature (F)	31	22	YTD Usage (kWh)	1428	1369	M	A	M	J	J	A	S	O	N	D	J	F	31	29	30	32	29	21	22	29	30	32	31	31	29	30	33	31	25	34	30	29	32	29	34	29	<p>ACTUAL METER READING BILL</p> <p>For more information see www.duquesnelight.com.</p> <p>Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.</p>		
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<p>Estimated Gross Receipts Tax</p> <p>\$5.38</p>		<p>Estimated PA State Taxes</p> <p>\$6.19</p>		<p>Late Charge After Feb 26, 2014</p> <p>1.25%</p>																																																	
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• Your current 13-digit account number will be replaced with a new 10-digit number.

• If you ever need to call us with a question about your bill, use the bill ID number listed.

• This new table shows the number of days in each of the last 24 billing periods. It will be helpful when looking at the graph of your monthly electric use (above). The Price to Compare information formerly found in this area has been moved to page 3.

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<p>Understanding Your Bill</p> <p>Actual Meter Reading -- A reading we take from your meter. We read over 99% of our meters each month.</p> <p>Basic Service -- The three charges for supply, transmission and distribution that all customers must pay to retain electric service.</p> <p>Customer Charge -- A monthly charge on your bill that includes our costs for meter reading, customer billing, service equipment, implementation of advanced metering technology and other expenses. We have these expenses even in months that you may not use electricity. The advanced metering technology and related infrastructure will provide, in the next several years, the ability for features such as two-way communication, hourly usage information and electric-price information.</p> <p>Distribution -- The local wires, transformers, substations and other equipment used to distribute and deliver electricity to end-use consumers from high-voltage transmission lines.</p> <p>Distribution Charges -- Charges for the use of local wires and other equipment that deliver electricity to consumers and for energy efficiency programs that conserve energy and reduce demand.</p> <p>Electric Distribution Company (EDC) -- The company that owns the power lines and equipment necessary to deliver purchased electricity to the customer.</p>		<p>Special Services</p> <p>Customer Protection Plan -- An injury, illness or vacation could prevent you from reading your mail as you usually would. At your request, we will send a copy of any Duquesne Light past-due notice to a person of your choice.</p> <p>Employee I.D. Program -- All Duquesne Light employees have a photo-identification card. For your protection, ask to see it!</p> <p>Customer Assistance Program -- Duquesne Light may be able to help you reduce your bills, arrange an affordable payment or provide information on cash grants, household budgeting or financial counseling. Our goal is to help eligible customers maintain their electric service. If you need help paying your bills, call and speak to a Customer Assistance Program specialist at 412-393-7600.</p> <p>Billing and Payment Conveniences</p> <p>e-Bill service -- Our free on-line bill presentation service. Once enrolled, you will no longer receive paper bills. You will receive an e-mail notification that your bill is available to view. You can sign up at www.duquesnelight.com</p> <p>Automatic Bill Payment (ElectriCheck) -- Our free service to have your bill payment automatically deducted from your bank account on the due date of the bill. You can sign up at www.duquesnelight.com.</p>	
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There are no changes on this page, which features the Understanding Your Bill section.

 Duquesne Light <i>Our Energy ... Your power™</i>		Customer Name and Service Address:		Account Number: 8434250000	
www.duquesnelight.com 412-393-7100				Rate: RS-Residential Service Date Prepared: 02/05/14	
Duquesne Light Company Information \$\$\$ Low Income Home Energy Assistance Program Funds are available. Please call (412) 562-0330 for an application today! \$\$\$ Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY. Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown. Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.		Duquesne Light Company Basic Service Charges			
		Current Charges			
		Customer Charge 6.98 Distribution 613.4400 kWh@ 5.324700¢ 32.66 Pennsylvania Tax Adjustment -0.05			
		Total Current Charges		\$39.59	
		DLC Basic Service Charges		\$39.59	
<p>D</p> The Price to Compare for your rate class is 6.59 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.					

The Price to Compare (PTC), which helps you compare offers from electric generation suppliers, now can be found in the bottom left-hand corner of this page. The PTC tells you how much you pay Duquesne Light for the supply and transmission charges on your bill if you have not chosen an electric generation supplier.

If you are interested in shopping for an alternative supplier but aren't sure where to begin, go to **PAPowerswitch.com**, a website operated by the Pennsylvania Public Utility Commission. If you don't have computer access, you also can reach the PUC at 1-800-692-7380.

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www.duquesnelight.com 412-393-7100				Rate: RS-Residential Service Date Prepared: 02/05/14	
Supplier Basic Service Charges		General & Supplier Information			
Current Charges		Supplier Agreement ID: 8434250066			
Generation-Trans 613.4400kWh@ 8.400¢ 51.53		SUPPLIER X 111 Main St. Mainville, XX 11111			
Total Current Charges		For questions regarding the supplier portion of your bill, call Supplier X at: 1-800-111-1111.			
Supplier Basic Service Charges					
\$51.53					
\$51.53					

Use this new supplier agreement ID number when communicating with electric generation suppliers. You will find all supplier information here on page 4. Previously, this information appeared on page 3.

